

## **TRAVEL TRADE**

### OPERATIONAL INFORMATION



### **OPENING TIMES**

Liverpool Cathedral is open Monday – Sunday, 8.00am - 6.00pm.

#### **Get the best from your visit**

We want all visitors to have the best possible experience whilst visiting our cathedral and value the welcome we offer. We are first and foremost a place of worship and to make sure we offer the best possible worship we restrict access when we have services.

To enable us to offer our regular congregations the finest worship we are unable to receive group visitors on a Sunday between 8am and 12 noon. Visitors are more than welcome to join us for our Sunday worship but otherwise we advise you to avoid coming to our cathedral on a Sunday morning. We will be delighted to welcome groups and visitors in the afternoon when you will get the best possible visit. We thank you for your cooperation.

#### **The Lady Chapel on a Sunday**

We are delighted that the presence of our Sepas congregation and the strength of other worship services means that the Lady Chapel is used for most of a Sunday. If you wish to see the beautiful chapel then you may wish to visit on a different day.

Liverpool Cathedral is a working church and special services or major events may sometimes close all or part of the Cathedral. We do try to give as much notice as possible of any changes to our opening hours.

## **BOOKING TOURS**

It is highly recommended that if you are bringing a group to the Cathedral you book in advance so that we add the information to the diary and check that access is not restricted on that day. It is best to update us with any changes to the party size before the due date.

Our audio tour is available in 6 languages and lasts up to 1 hour and is purchased from the shop as part of our attractions ticket which also includes a ten minute film and trips the embroidery gallery and the top of the tower with fantastic views across the Mersey region. £5.50 standard, £4.50 concession, £15.00 family ticket (2 adults and 3 children) Pre-booking is necessary for a group on 0151 702 7255 or [shop@liverpoolcathedral.org.uk](mailto:shop@liverpoolcathedral.org.uk)

For groups of children visiting the tower we require a minimum ration of adults to children of 1:5

Guided tours are £3 per person and are available in English led by our Cathedral guides and last for 1 hour and it is strongly recommended that you pre-book this option on 0151 702 7284 or [jenny.moran@liverpoolcathedral.org.uk](mailto:jenny.moran@liverpoolcathedral.org.uk) If you wish to pay by cheque it should be made payable to Liverpool Cathedral. We also accept cash (in an envelope with date and name of group on) or we can work with a voucher system if pre-advised.

Groups may also be guided by their official Blue Badge Guide but we request a donation of £3 per person in an envelope with date and tour group or we can accept a voucher.

A costume led tour with Kitty Wilkinson "Saint of the Slums" is also available for groups with a minimum of 20 and maximum of 30 per group @ £5 per person.

## **NEW FOR 2016**

A tour with Giles Gilbert Scott, Architect of this magnificent building @ £10 per person, with special free gift.

## **CATERING**

We can cater for groups of any size, to request menus please ring 0151 702 7284 or [jenny.moram@liverpoolcathedral.org.uk](mailto:jenny.moram@liverpoolcathedral.org.uk)

## **ACCESS TO THE CATHEDRAL AND REPORT ARRIVAL**

Our website shows details of the Cathedral location and access by different means of transport [www.liverpoolcathedral.org.uk](http://www.liverpoolcathedral.org.uk)

We have a drop off/pick up point for coaches. The coach driver can then turn the coach around and drive around the block on to one of three free bays on Upper Duke Street. Visitor entry is at the west end of the Cathedral.

For those with accessibility concerns there is a lift to the left of the main entrance. Please do ask for assistance on time of booking if required.

## **INSIDE THE CATHEDRAL**

On average our visitors stay 90 minutes. Groups with a tight schedule are able to view the Cathedral in a shorter time. We do not impose a maximum dwell time unless we are fitting your group in around a service or event.

Filming and photography is allowed within the Cathedral for personal use and as long as choir rehearsals or a service are not taking place. Commercial photographers need to gain prior permission from the Communications Department on 0151 702 2150 or [stuart.haynes@liverpool.anglican.org](mailto:stuart.haynes@liverpool.anglican.org)

Children must be accompanied by an adult.

We very much look forward to working with you on organising your group visit.